

### University of California, Berkeley

# **Updating Trends in Qualified Medical Evaluations**

Commission on Health and Safety and Workers' Compensation

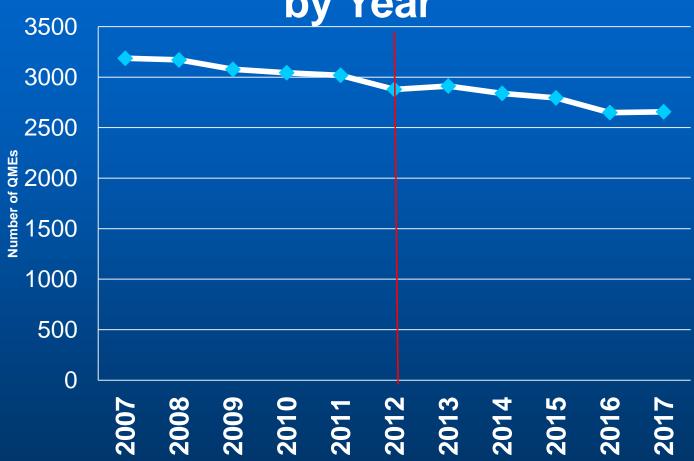
October 2017

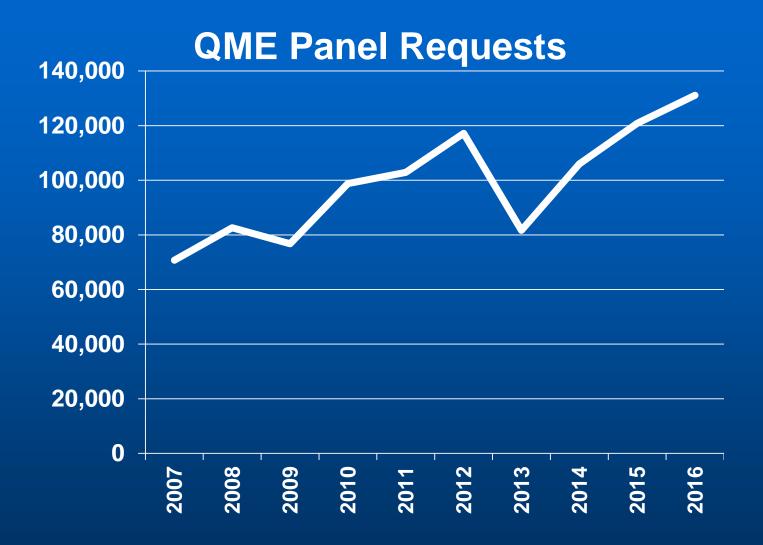
Frank Neuhauser
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## •2010 QME Study

- **SB** 863
  - -Limited QMEs to 10 locations
  - -Changed the rules for selecting Panel QMEs
  - -IMR process

## Number of QMEs Registered by Year



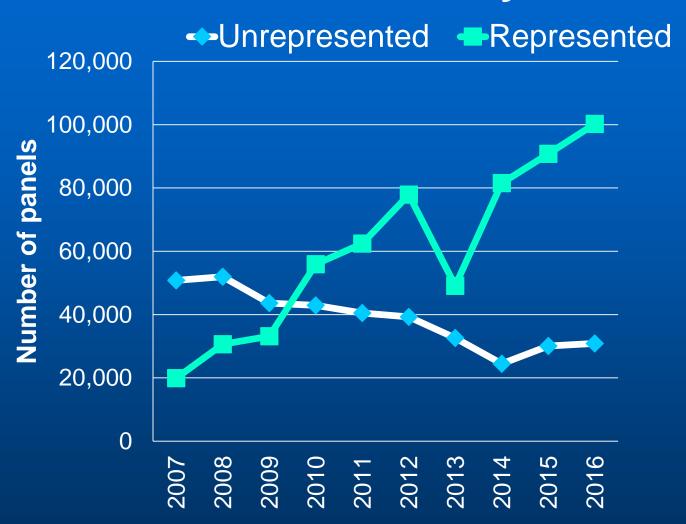


## Changes 2007-2016: Reports, Cost & QME Income

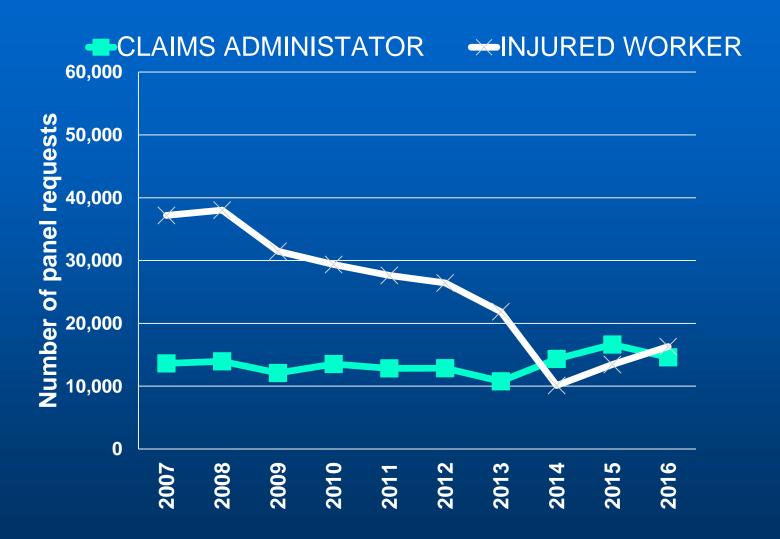
% Change 2007-2016

Number of QMEs -17% +69% Average \$/Report\* Average Unreplaced +101% Referrals/QME a Average QME Income +240%from Reports\* Total Cost QME Reports\* +182%

### **QME Panels by Track**



### **Requesting Party--Unrepresented Track**



#### PROOF OF SERVICE

#### **Instructions:**

- 1. Complete the Proof of Service.
- <sup>2</sup>For Employee: Mail the completed signed form and Proof of Service to: Division of Workers' Compensation Medical Unit P.O. Box 71010, Oakland, CA 94612 (510) 286-3700 or (800) 794-6900
- 3. For Employee: Mail or deliver a signed copy of the form and Proof of Service to your Claims Administrator.
- For Claims Administrator/Defense Attorney: Mail the completed signed form attach a copy of the written objection to an opinion of a treating physician, and Proof of Service, to the Medical Unit with a copy served to the Employee.

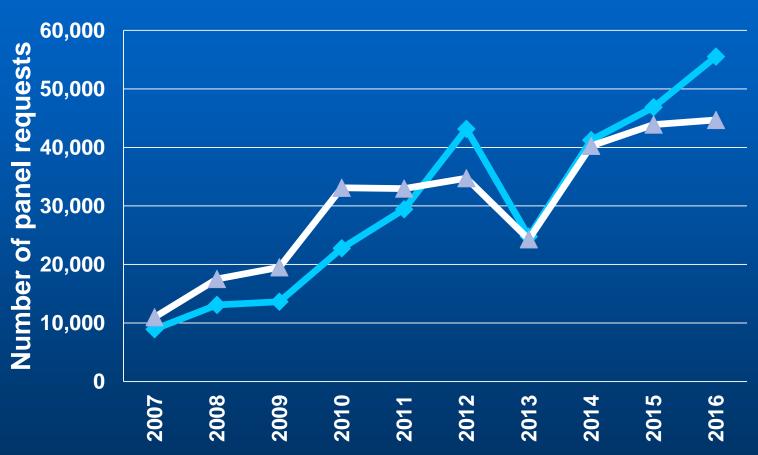
### QME form 105 Declaration

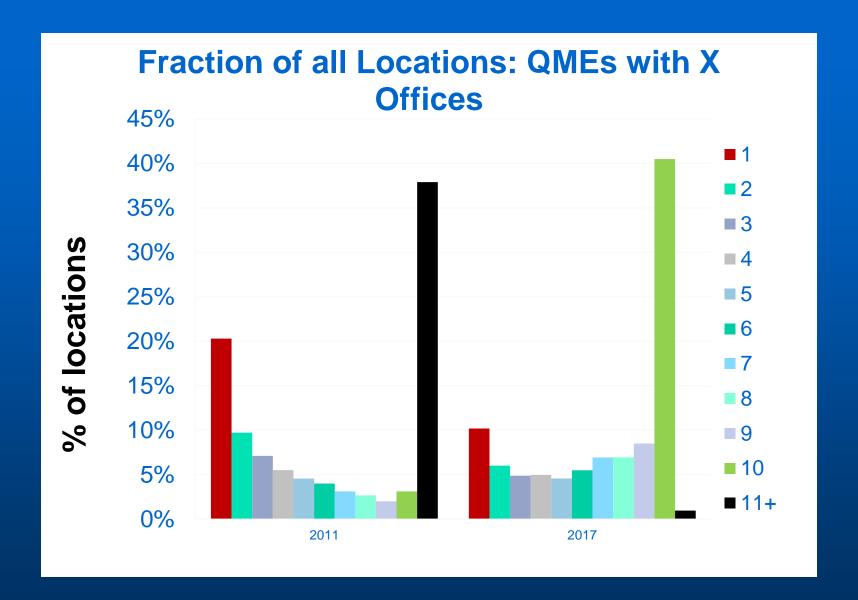
I declare, under penalty of perjury under the laws of the State of California, that the foregoing is true and correct.

Executed on,	
at	, California
Type or Print Name:	
Signature:	

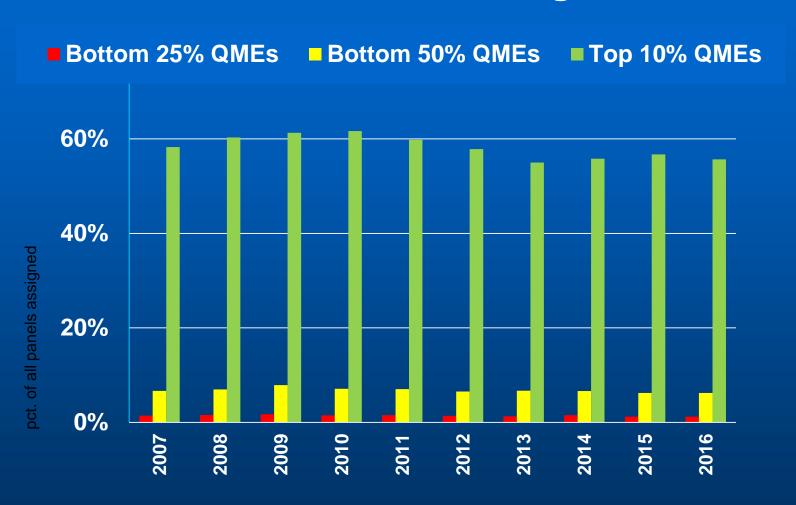
### **Requesting Party--Represented Track**

→ APPLICANT ATTORNEY → DEFENSE ATTORNEY





### **Distribution of Panel Assignments**



### Bias Among High volume QMEs?

- 2010 study found very high volume QMEs gave substantially more conservative ratings than the average QME (7%-18% lower).
- This study does not find the same concern. High volume QMEs' evaluations are only marginally different from average.

### QMEs: Suspended or Restricted

- -LC 129.21
- LC 4615
- 41 suspended providers acted as QMEs between 2007 & 2017
  - 1.6% of assignments
  - 4.6% of panels with at least 1 suspended QME

# Concentration of Suspended QMEs in Specialties

### Specialty requested

% of panels with at least one suspended/restricted provider

MAP (Pain Management - Anesthesiology)	
MAA (Anesthesiology)	
MPP (Pain Management - Pain Medicine)	
MPA (Pain Medicine)	
MPR (Physical Medicine & Rehabilitation)	
MMH (Internal Medicine - Hematology)	

one susp	pended/re
	provider
	49.6%
	49.2%
	41.4%
	16.7%
	16.3%
	15.2%

- Number of QMEs continues to decline, but more slowly
- Rapid increase in number of QME requests
- More assignments, higher reimbursements per report—240% increase in average QME income

- All increase in panel requests is from represented claims (+400%)
- Decrease in unrepresented track panels entirely driven by decrease in requests by injured workers(-55%)

- SB 863 restriction to maximum 10 locations
  - Eliminated very high volume QMES (11-130 office locations)
  - QME assignments now dominated by providers with exactly 10 offices, likely driven by the role of QME "Aggregators"
  - Steep decline in providers with just 1-4 offices

- QMEs suspended under LC 129.21 & LC 4615 represent small fraction of all QMEs
- However, for specific specialties, there is a very high concentration of suspended providers

## Suggestions for DWC Action

- Evaluate the role of QME "Aggregators" in system trends
  - Unit price
  - Increase in requests
  - Possible improvements in efficiency
    - Report quality & consistency?
  - Barrier to entry by new QMEs

## Suggestions for DWC Action

- Review the continued use of the QME pain specialties
  - Elimination or modification of registration?

### Suggestions for DWC Action

- Review requirements for unrepresented workers filing QME requests
  - Elimination of "penalty of perjury" statement
  - Elimination of need to serve claims administrator—replace with automatic notification by Division?

### Improving DWC Data Resources

- Capture, electronically, the reason for unrepresented worker QME requests
- Link WCIS unit price data for medical-legal reports and QME panel data
- Link data for better analysis
  - WCIS FROI/SROI
  - EAMS
  - QME panel
  - DEU Data

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Description	Code	2015	2016
Compensability Dispute (where no part of the claim is accepted)	001	40.2%	42.5%
Permanent Disability	002	24.6%	21.4%
Future Medical Treatment	003	3.8%	4.2%
Temporary Disability	004	7.8%	6.8%
Permanent and Stationary Status	005	11.0%	11.4%
Work Restriction	006	2.1%	2.2%
Ability to Return to Work	007	1.3%	1.6%
Apportionment	800	0.5%	0.4%
Diagnosis	009	5.0%	6.4%
Causation (involving an additional body part); new and further injury; compensability consequence	010	3.7%	3.3%

## Trend in Total Med-Legal \$s

YEAR	Med-Legal \$s (Millions)
2016	\$340
2015	\$342
2014	\$336
2013	\$174
2012	<b>\$192</b>
2011	\$174
2010	<b>\$169</b>
2009	<b>\$160</b>
2008	\$202
2007	<b>\$150</b>
2006	<b>\$162</b>

### Changes in Unit Price

- Highest for
  - ML-101 (Follow-up) \$ 768 \$1,389
  - ML-106 (Supplemental) \$ 553 \$ 736
  - Also, big increase in Number of ML-106